

Emergency Operations

Book:	3 Emergency Operations
Chapter	III Command Operation
Subject	3 Welfare
Code	3-III-3
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3.01 Purpose

To provide aid and assistance beyond the spectrum of normal Emergency Services operations to those citizens who may have been adversely affected by fire or other incidents.

3.02 Policy

At all incidents causing serious loss to an inhabited dwelling where the occupants are temporarily without shelter, food, clothing, etc. and unable to assist themselves, the Incident Commander (IC) shall make contact with either the American Red Cross or the Salvation Army, or the appropriate designated representatives.

3.03 Responsibility

All Jersey Village Emergency Services officers or acting officers are responsible for evaluating situations of human need, which they or their subordinates may encounter, and for ensuring that contact is made with the appropriate agency.

3.04 Procedure

When ever the need to contact the American Red Cross or Salvation Army presents itself, the Incident Commander (IC) shall notify the Communications Operator who shall contact the appropriate agency using the list of current phone numbers maintained in the Communications office. The Communications Operator shall have the agency contact the Incident Commander (IC) directly by cell phone if possible or shall relay any information necessary.